

PRODUCT CARE & PERFORMANCE CHARACTERISTICS

CASEGOOD PRODUCT CARE

FINISHES

Daily: For daily dusting, use a clean, slightly damp soft cloth and wipe in the direction of the wood grain. Dry with another soft cloth.

Monthly: Use a quality cleaner or flax soap specially formulated for wood furniture. Dampen, do not saturate, a soft cloth with the cleaning solution, and wipe the surface. Dry with a clean cloth. Oils and ammonia should never be used on the wood furniture.

DRAWER GLIDE LUBRICATION

Drawer glides are lubricated for life of slide, but on occasion, lubricant needs to be applied to reduce the amount of friction when opening and closing the drawer. BSF recommends Castro EP2 Lubricant, available at automotive stores or any petroleum jelly can be used.

DRAWERS

Manufactured of multi-ply hardwood and engineered wood, drawers are selected for hardness, tightness of grain and resistance to splinters. A highly durable UV Coating has been applied that is resistant to marks and inks. Water based stains can be wiped out using a mild soap and damp cloth. Any household cleaner may be used, however, avoid any petroleum or thinner-based cleaner.

HARDWARE

We recommend using an acrylic type cleaner for all brass, antique bronze and chrome-plated metal parts. Again, avoid using any petroleum or thinner-based cleaner.

UPHOLSTERY PRODUCT CARE

FINISHES

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Monthly: Use a quality cleaner or flax soap specially formulated for wood furniture. Dampen, do not saturate, a soft cloth with the cleaning solution, and wipe the surface. Dry with a clean cloth. Oils and ammonia should never be used on the wood furniture.

FABRIC CARE

For an overall general cleaning under normal use, lightly clean with a dampened soft cloth with water. For spots and spills, professional upholstery cleaning is recommended.

VINYL CARE

For an overall general cleaning under normal use, use a mild soap and lukewarm water solution, dry with a soft cloth.

C.O.M. UPHOLSTERY CARE

Please refer to the cleaning instructions specifically recommended by the fabric, vinyl or leather supplier.

CUSHION CARE

Our 1.8 density high resiliency (HR) foam cores are environmentally friendly, containing no ABA's or CFC's. Also there are no PBDE's and we use Halogen free fire retardants. While foam will soften, it should not lose resiliency or the ability to recover from compression. Polyester wraps, used to create surface softness, will, over time, lose some of the initial loft, which may contribute to cushion flattening and wrinkling. This is normal.

You can prolong cushion life and keep your cushions looking fresh by turning and rotating them regularly. You may also want to regulate the cushion core and polyester wrap by unzipping the casting and adjusting the fit of the core and polyester wrap. We do not suggest removing the cushion core from the casting.

FABRIC PRODUCT CARE

FABRIC

Dust and dirt promote premature fabric wear. Vacuum the surface of your furniture regularly, including the deck under the cushions, with the upholstery attachment of your vacuum cleaner.

FILLING

Foam filling materials are under warranty for one (1) year against the loss of foam resiliency.

ZIPPERS

Zippers and seams are under warranty for one (1) year against failure, including seam slippage.

WALLCOVERING CARE

Sponge wallcovering with a solution of warm water and mild soap such as Ivory Liquid Dish Detergent. Always sponge from the ceiling to the floor to avoid streaking. Rinse with a clean sponge and warm water, wiping off excess with a clean soft cloth. Do not use abrasive cleaners or cleaners containing chlorine bleach or solvents.